

THT PRIVACY STATEMENT

We take your privacy seriously at THT Ltd and will only use your personal information to administer your account and provide the services you have requested from us.

What information do we collect from you and why? And where is this information stored.

When you contact us we will collect your name, telephone Number, email address and location of where you require assistance with plumbing and home improvements, so that we can assist you with your enquiry. This information is only collected with your consent and allows us to provide you with the service you require.

If you contact us via our website, your data will be sent over an encrypted connection (HTTPS) and your data cannot be intercepted by a third party in transit. Your data will be stored on our website database.

If you contact us via social media channels or telephone, then your data will be collected for the purpose of providing our service.

If you contact us via our checkatrade profile, your data will be sent over an encrypted connection (HTTPS) and your data cannot be intercepted by a third party in transit. Your data will be stored on our checkatrade database.

Your data will also be stored in our customer database which are saved on a password protected computer.

Who will we share your information with?

We will not share your data with third-parties for marketing purposes. We may share your name address for delivery of items in line with your project or repair work but this will be arranged with you before hand.

How long do we keep hold of your information?

We will keep hold of your contact information for three years following the last activity on your account or until you ask for your information to be removed from our records.

Let Us Know your thoughts!

If you have any questions or If you would like your information to be removed from our system then please contact us